



# The War in Donbas I

## How Selective Reporting Shapes Inferences about War: Evidence from Ukraine

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By systematically under- or over-reporting violence by different actors, media organizations convey potentially contradictory information about how a conflict is likely to unfold. These reporting biases affect not only statistical inference, but also public knowledge and policy preferences. Using new event data on the ongoing armed conflict in Eastern Ukraine, we perform parallel analyses of data from Ukrainian, rebel, Russian and third party sources. We show that actor-specific reporting bias can yield vastly different implications about conflict: Ukrainian sources predict frequent unilateral escalation by rebels, pro-Russian rebel sources predict unilateral escalation by government troops, while outside sources predict that transgressions by either side should be quite rare. We argue that these kinds of reporting biases can potentially make conflicts more difficult to resolve – hardening attitudes against negotiated settlement, and in favor of military action.

How we respond to a civil conflict depends on what we know about it. That, in turn, depends on where we get our information. Not every event is observable, and not every observed event is publicly reported. Information providers diverge in the events and actors that attract their attention. One source may focus disproportionately on violence by rebels, another may emphasize government operations, while a third may not attribute violence to any armed group at all. Selective reporting may happen for commercial or partisan reasons, or because the government controls the press and requires it. As a result, different sources offer different perspectives on a conflict, and how violence begins, perpetuates and stops. This variation constitutes reporting bias – the systematic under- or over-reporting of events, or particular aspects of events.

Conflict scholars have sought to explain the directions and magnitudes of these biases (Davenport and Ball, 2002, Davenport, 2009), including how the intensity (Weidmann, 2014), location and timing of violence (Hammond and Weidmann, 2014) affect its visibility in the press, and its inclusion in social science datasets (Eck, 2012). These studies have uncovered systematic differences between media- and government-generated conflict data (Weidmann, 2014), between different types of media sources (Earl et al., 2004), and countries of publication (Drakos and Gofas, 2006, Baum and Zhukov, 2015).

Past research has highlighted some of the problems reporting bias can produce for statistical inference, but has overlooked its core theoretical implication. The public learns most of what it knows about armed conflict from open sources – like news articles, social media posts, and press. If selective reporting introduces systematic bias into the public record, it can not only contaminate social science datasets, but potentially skew the public’s policy preferences and attitudes about the actors involved. Research on the effects of selective exposure to partisan media in the United States (Stroud, 2011, Arceneaux, Johnson and Murphy, 2012, Iyengar and Hahn, 2009) shows that one-sided arguments can drive opinions apart and make compromise more difficult. This tendency should be especially powerful in coverage of war, where most consumers have little direct personal knowledge beyond what they consume in the media, and the press may itself have limited direct access to the conflict zone (Baum and Groeling, 2010, DellaVigna et al., 2011).

Using new event data from the ongoing conflict in Eastern Ukraine, we perform parallel analyses of media-generated event data from pro-government, pro-rebel and third party sources, to examine how reporting bias affects the empirical study of armed conflict. We investigate the extent to which different sources suggest different patterns of strategic interaction between warring sides, and advance different conclusions about the causes, location and timing of violence.

The Ukrainian conflict presents an opportune test case for several reasons. Due to its location in an economically developed and densely populated part of Eastern Europe, the conflict has received extensive coverage in local and foreign press, producing abundant event data. It is also a conflict where reporting biases are likely to have significant effects on public knowledge. Political authorities in Ukraine, Russia and rebel-held territories have imposed tight restrictions on news coverage, while limiting alternative sources of information for media consumers. Consumers both within and outside the region are

thus disproportionately dependent on local press reports for information about the conflict.<sup>1</sup> Given the highly politicized nature of the war's coverage, efforts to explain its causes and predict its future course depend on our ability to account for these biases.

We find that reporting bias can profoundly affect inferences about armed conflict, particularly about which actors are most responsible for violence. According to data from Ukrainian sources, rebels are more likely than the government to unilaterally escalate violence. According to rebel sources, the opposite is true. Both Ukrainian and rebel sources predict more violence in equilibrium than do Russian and outside, third-party sources – like Wikipedia and the Organization for Security and Cooperation in Europe (OSCE). Each perspective has its own implications for how different actors behave in war, the need for third-party intervention, and whether intervention should be neutral or one-sided.

Our findings contribute to political science and communications research on media bias (Davenport and Ball, 2002, Davenport, 2009, Weidmann, 2016), and particularly to the growing literature on information and communications technology (ICT) and violence (Dafoe and Lyall, 2015). Due to the pervasive nature of reporting bias, these findings potentially apply to all empirical conflict research that relies on event data – whether the sources of the data are media firms (Raleigh et al., 2010), NGOs (Lyall, 2010) or government archives (Berman, Shapiro and Felner, 2011).

## **Reporting bias and the study of armed conflict**

Information providers differ in how they describe an event, and whether they choose to report it at all. The growing reliance of armed conflict research on event data makes these differences critically important to the study of violence. Recent years have seen several notable scholarly efforts to identify the sources of reporting bias, and their consequences for statistical inference.

### **Causes of reporting bias**

For an event to become news, someone must observe and report it, and an information provider (e.g. media firm, government agency, or non-governmental organization) must publish the 'hard facts' (i.e. actors, casualties, location, date). For news to become data, social scientists must detect the event report, classify it into a distinct category (e.g. rebel attack, government operation), and convert it into a format suitable for analysis. Although selection issues abound in both processes, our focus is on the first component – why some events become news but others do not. In particular, we address the 'whodunit' problem: why information providers report events perpetrated by some actors

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<sup>1</sup>For instance, between 18 and 39 percent of the 11,040 BBC News stories on the conflict in Eastern Ukraine between April 1, 2014 and August 16, 2016 cited local news sources. BBC News cited one such outlet – the Donetsk News Agency (DAN), which is the official mouthpiece of pro-Russian rebel authorities in Eastern Ukraine – in 406 stories since 2014, or 7.8 percent of all BBC stories on the conflict. These estimates are based on Lexis-Nexis search queries of BBC news transcripts that mentioned at least one of the 15 local news sources we used in our dataset (see below).

more than others, and how the resulting reporting biases shape what citizens and scholars know about conflict.

One of the most basic sources of reporting bias is lack of information: not all events are equally visible to observers. Events in densely populated urban areas tend to have more eyewitnesses than events in rural areas (Danzger, 1975). The likelihood that eyewitnesses report the observed event may depend on the proximity of event locations to reporting agencies (Moeller, 1999, Gans, 1980, Davenport, 2009), or the availability of communications infrastructure, like cell phone towers (Weidmann, 2016). Some event locations – like those with ongoing battles – may simply be too dangerous for reporters to access (Weidmann, 2014).

Once information providers learn of an event, they decide whether to report it – internally or publicly. Here, the incentives of reporting agencies vary greatly. Profit-oriented media firms tend to publish information that maximizes their audience. Newsworthy events tend to be large-scale (Woolley, 2000), rare (Snyder and Kelly, 1977), new (Davenport and Stam, 2006), located in close proximity to an outlet’s home bureau (Morton and Warren, 1992, Rosengren, 1974), or otherwise salient to the intended audience (Galtung and Ruge, 1965). Journalists and media consumers also tend to lose interest in a conflict over time, with ‘coverage fatigue’ producing a secular downward trend in the volume of reporting (Davenport and Stam, 2006, Baum and Groeling, 2010).

Where the opportunity costs of event coverage are high, as in print journalism or other media with limited space or time to feature competing stories (Snyder and Kelly, 1977, Davenport and Ball, 2002), the relative newsworthiness of an event is a far stronger predictor of coverage than it is for less physically constrained digital media, like newswires, blogs or social media platforms (Wu, 1998, Shoemaker and Cohen, 2012). These market incentives may compound or offset other potential sources of media bias, like ownership structure (Djankov et al., 2001, Gehlbach and Sonin, 2014) and ideology (Davenport, 2009).

Ironically, another newsworthiness criteria, the norm of balanced reporting (Baum and Groeling, 2010) – that is, including the perspectives of both sides – may ultimately be at least as consequential for public opinion as any of these other factors. Balance implies neutrality. Neutrality in a conflict where one side bears the bulk of responsibility, in turn, may be quite different from “truth” or “objectivity.” Borrowing an example from American politics, much of the mainstream American media in the mid-2000s pursued a policy of balance, or neutrality, in its coverage of climate change. When a scientist appeared on a news outlet, like CNN, discussing the scientific evidence in support of human caused climate change, the network would feature a climate skeptic arguing the other side. By treating the views of the skeptic, who represented a small fraction of scientific opinion, as of equal consequence, the network created a false equivalence between the two, making it difficult for viewers to understand which side represented the dominant scientific view (Mayer, 2012). In the context of civil conflict, if a media outlet provides equal time to the perspectives of both sides regarding some violent act or fails to attribute blame, even when one side is primarily responsible, consumers will lack the information they need to

appropriately attribute responsibility. This, in turn, may depress or misdirect support for external intervention.

Government and NGO sources face somewhat different, yet also in some ways overlapping incentives. Government records are not constrained by market pressures, and tend to report a higher proportion of observed events than media sources (McCarthy, McPhail and Smith, 1996, Weidmann, 2014). However, the specific mission of the government agency (e.g. internal vs. public reporting), secrecy, and lag time to archival declassification can still limit the scope of this reporting. NGOs face similar problems of specialization – focusing, for instance, on particularly egregious human rights violations, rather than the day-by-day dynamics of armed conflict (Davenport and Ball, 2002).

Beyond source-specific variation in coverage, recent research has highlighted the importance of the political environment in which information providers are based. The extent to which media firms are able to act in accordance with newsworthiness considerations depends on the level of press freedom in their media market (Baum and Zhukov, 2015). Even where they do not directly own the media, ruling regimes can regulate what media can and cannot report (Whitten-Woodring and James, 2012) or create norms of self-censorship (Djankov et al., 2001), producing cross-national variation in coverage of certain categories of events (Drakos and Gofas, 2006). Even democratic regimes may impose wartime restrictions on coverage of sensitive topics, particularly those that may compromise ongoing operations or discredit government policy (Sweeney, 2001, Norris, Kern and Just, 2003, Allan and Zelizer, 2004, Hallin, 1989).

Any one of these potential sources of bias may affect the relative likelihood that government or rebel violence will receive coverage. Table 1 summarizes the types of reporting bias most common to conflict event data, and their most widely-cited causes. Although existing research has examined reporting biases with respect to three of the four ‘hard facts’ of conflict events – casualties (Gohdes and Price, 2012), location and timing (Hammond and Weidmann, 2014, Weidmann, 2014) – actor-specific reporting bias has, with a handful of exceptions (Davenport 2009, Baum and Zhukov 2015), mostly eluded rigorous study.

## **Consequences of reporting bias**

If violent events by some actors are more likely to receive coverage than violence by others, what impact will these biases have on public knowledge and opinion, and on the empirical study of conflict? Research on the effects of reporting bias is less voluminous than that on its causes, but several findings have emerged.

The impact of reporting bias on statistical inference depends on two primary considerations: whether the direction and magnitude of the bias is correlated with the explanatory variable of theoretical interest, and whether the bias is common to all sources. If reporting bias is uncorrelated with the explanatory variable (e.g. random disruptions in a communication network), then selective reporting represents measurement error rather than selection bias (Weidmann, 2014). The potentially large number of false negatives may favor models that under-predict levels of violence, and under-estimate the strength

Table 1: **Types of reporting bias.**

Type of bias	Example	Causes
1. Location-specific	'report violence in location A, not B'	reporters lack access to B; more witnesses in A ('urban bias'); location A is more newsworthy (e.g. capital city, holy site)
2. Time-specific	'report violence at time A, not B'	A is earlier in conflict ('coverage fatigue'); fewer competing stories at time A ('slow news day'); time A is more newsworthy (holiday, symbolic date)
3. Casualty-specific	'report high-casualty event A, not low-casualty event B'	A has more witnesses; deadlier events more newsworthy('bad news bias')
4. Actor-specific (✓)	'report violence by actor A, not B'	political bias/pressure to focus on A; norms of balanced reporting; lack of access to B

of causal relationships (Type II error). If reporting bias is correlated with the explanatory variable, the risk of detecting a false causal relationship is much greater (Type I error). For example, if there is more reporting in locations with more cell phone towers, the estimated 'cell tower effect' on violence will be biased upward (Weidmann, 2016).

If sources vary in their direction and magnitude of bias, then such problems are, in one sense, easier to empirically address. Recent research has explored methods to offset gaps in coverage with information from other sources, including multiple systems estimation (Ball et al., 2003), capture-recapture techniques (Nichols, 1992, Hendrix and Salehyan, 2015), and pooling with a one-a-day filter (Leetaru and Schrodt, 2013). If the bias is common to all sources (e.g. more reporting of higher-casualty events) it becomes more difficult to correct. Recent studies have proposed diagnostic procedures to detect some of these problems, such as the reanalysis of event subsamples with varying levels of severity (Weidmann, 2016). To our knowledge, none of this previous research has specifically addressed the problem of actor-specific bias.

Turning to the consequences for citizens and public policy, while social scientists have sought to correct or at least detect reporting bias, most news consumers have neither the time nor interest to seek out multiple alternative sources of information (Popkin, 1994), and tend to prefer news that already aligns with their worldview (Stroud, 2011, Iyengar and Hahn, 2009). Political communication scholars have long been interested in the effect of news coverage on public opinion and knowledge (Zaller, 1992, Prior, 2007, Baum and Kernell, 1999). Conflict scholars have generally avoided this topic.

This gap is surprising, since political actors often seek to alter the information environment to their own advantage (Davenport, 2009), promoting reporting favorable to

their cause, and restricting information that could be damaging (Kumar, 2006, Ramp-ton and Stauber, 2003, Taylor, 1992). The U.S. government, for instance, does not report civilian casualties from counterinsurgency operations. Protest movements tend to deny or under-emphasize violent elements within their own ranks, while calling attention to the brutality of the police response. Such biases are particularly acute for information providers whose audiences have direct stakes in a conflict – like agencies and media outlets located in close proximity to a conflict zone.

Depending on one's source of information, a news consumer will likely see only one side of a multifaceted story. One-sided information streams can have important effects on public opinion, polarizing the attitudes of individuals exposed to conflicting narratives (Pariser, 2012, Stroud, 2011, Levendusky, 2013). This polarization, in turn, makes political compromise and conflict resolution more difficult.

## **Ukraine's information war**

One of the defining features of the ongoing armed conflict in Ukraine has been an 'absence of transparent, agreed-upon truth' (Darden, 2014). After the Euromaidan protest movement swept President Viktor Yanukovich from power in February 2014 – and Russia annexed the Crimean peninsula – residents of Ukraine's eastern and southern provinces launched a series of demonstrations against the new authorities in Kyiv. These demonstrations escalated into a Russian-backed separatist rebellion in Ukraine's eastern Donbas region, comprising the heavily-industrialized and densely populated provinces of Donetsk and Luhansk.

Before the revolution in Kyiv, Russian media had a heavy presence in Ukraine, particularly in Crimea and other parts of the country's south-east (Broadcasting Board of Governors, 2014). In contrast to Western media portrayals of the Euromaidan as a largely peaceful protest movement confronting riot police and hired thugs, mainstream Russian media devoted their coverage to nationalist militants storming parliament and hurling Molotov cocktails. Both images were in a narrow sense true, but neither represented the complete picture. The Russian perspective on events seemed to leave an impression on crowds rallying in Crimea and the Donbas, who condemned the Euromaidan movement as a 'Western-backed coup' and 'fascist junta.'

Concerned over the mobilizational potential of Russian media, Ukraine's post-revolutionary authorities took a series of steps to create an 'hermetically sealed information environment' (Vikhrov, 2014). In March 2014, before the first shots were fired in the east, Kyiv banned Russian federal broadcasters from Ukrainian cable TV, followed several months later by bans on some Russian films and serials, and travel bans on Russian journalists. In December, Ukraine established a Ministry of Information Policy to protect Ukrainians from 'unreliable information,' register media outlets and define professional journalistic standards. To spread government-approved content in social media, the Ministry launched an 'Information Army' of patriotic volunteers.

Ukrainian authorities also exerted direct pressure on some information providers. In

September 2014, Ukraine's Security Service (SBU) raided the offices of the newspaper *Vesti*, accusing it of violating Ukraine's territorial integrity through its coverage of the Donbas conflict. In February 2015, Ukrainian authorities arrested a blogger on charges of treason for posting a YouTube video criticizing the government's military mobilization campaign. The same month, Ukraine's Television and Radio Council accused popular TV host Savik Shuster of violating a law on 'incitement of hatred' after a Russian journalist criticized the government's military operations on his show.

In the rebel-held territories of the Donbas, separatists moved to create a similar zone of 'informational sovereignty' (Pomerantsev, 2014). After seizing the Donetsk regional administration building in April 2014, one of the rebels' next steps was to take control of TV towers in the region, take Ukrainian channels off the air, and put Russian ones back on. Later that year, the self-proclaimed Donetsk People's Republic established an official News Agency (DAN), while multiple privately-owned pro-rebel outlets emerged to fill the regional media vacuum. Wary of journalists from outside Russia and the region, rebels detained several reporters on suspicions of espionage, including an American journalist with *Vice News*.

In 2014, across rebel- and government-controlled territories of Ukraine, there were 7 documented killings of journalists, 286 physical assaults, 78 abductions, multiple physical attacks on offices and cyberattacks on websites (Freedom House, 2015). Many of these developments have predictably raised concerns over freedom of speech (Gorodnichenko and Mylovanov, 2015). Some analysts have worried that an informational firewall between dueling and contradictory media narratives will only deepen existing divisions (Darden, 2014).

How has Ukraine's information war affected public attitudes toward the conflict? Survey evidence suggests that very few Ukrainians outside of the Donbas see Russian state media as a reliable or truthful source – which may be evidence either of the success of Ukraine's counter-propaganda efforts, or ineffectiveness on Russia's part (Snegovaya, 2015). Residents of rebel-held areas appear to have a similarly skeptical view of Ukrainian media, particularly due to the latter's unwillingness to report on civilians killed by pro-government troops – incidents which Kyiv routinely denies (The Economist, 2015).

Despite much anecdotal speculation over who is 'winning' Ukraine's information war, there have been no systematic empirical studies on variation in coverage across information providers, or the impact of this variation on statistical results and public opinion.

## **Quantifying the conflict in Ukraine**

To take stock of reporting biases in the Ukrainian conflict, we examine new violent event data based on human-assisted machine coding of news reports, press releases and blog posts from Ukrainian, rebel, Russian and external, third-party sources. These sources include official newswires, television channels, Internet news sites, and blogs. We also included the Russian-language edition of Wikipedia, and daily briefings from the OSCE Special Monitoring Mission to Ukraine. Following previous quantitative studies (e.g. Zhukov 2016), we created a separate electronic text corpus for each data source, which

contained all incident reports published on the Donbas between February 2014 and May 2016. Altogether, our data include 72,010 violent events reported by 17 information providers, between February 23, 2014 and May 2, 2016.

To determine the geographic locations of events mentioned in the reports, we ran an automated geocoding script that identified populated place names referenced in the text, and matched them against the U.S. National Geospatial Intelligence Agency’s GeoNames database.<sup>2</sup> Table 2 shows the resulting spatial distribution of events, along with a description of each source.

We used a supervised learning algorithm (Support Vector Machine) to classify each event into a series of pre-defined categories, by event type, initiator, target, tactic, and casualties. The events of primary interest are *rebel violence* and *government violence*.<sup>3</sup> We define incidents of rebel violence as specific acts of organized violence initiated by any anti-Kyiv armed group or regular Russian Armed Forces.<sup>4</sup> Incidents of government violence involve organized violence by any pro-Kyiv armed group.<sup>5</sup> For each source shown in Table 2, the authors and a team of research assistants read and classified a randomly-selected training set of 130-600 reports (depending on the size of the corpus), in Russian, Ukrainian and/or English.<sup>6</sup> We used these manually-coded training data to train the SVM classifier to construct 17 separate datasets of violence in eastern Ukraine.

In addition to violence, we collected geospatial data on several covariates common in subnational conflict research, including population density (CIESIN and Columbia Uni-

<sup>2</sup>See online appendix for additional explication of our geocoding methodology.

<sup>3</sup>The SVM classifies documents by fitting a maximally-separating hyperplane to a feature space, examining combinations of features that best yield separable categories. Formally, the SVM separates data points from each other according to their labels ( $y_{it} \in \{-1, 1\}$ ), and finds maximum marginal distance  $\Delta$  between the points labeled  $y_{it} = 1$  and  $y_{it} = -1$ , solving the optimization problem

$$\arg \max_{\Delta, \alpha, \phi} \Delta \text{ s.t. } y_{it}(\alpha + \phi(X_{it})) > \Delta$$

where  $y_{it}(\alpha + \phi(X_{it}))\beta$  is a functional margin,  $\phi(\cdot)$  is a function that maps the training data  $X$  to a high-dimensional space, and  $\mathbf{K}(x_i, x_j) = \phi(x_i)'\phi(x_j)$  is a kernel function. The advantage of the SVM is that it is well-suited to sparse, high-dimensional data, is highly robust, and can handle a low training-to-test data ratio.

<sup>4</sup>A specific act of violence is a reference to a single ongoing or recent military operation, act of terrorism, targeted killing, detention, other violent event. Not included are general summaries of war statistics or press statements. Anti-Kyiv groups include any forces explicitly labeled as ‘insurgents,’ ‘rebels,’ ‘terrorists,’ as well as specific formations like the Novorossiia Armed Forces, Donetsk People’s Republic (DNR), Lugansk People’s Republic (LNR), Vostok Battalion, Oplot, Kal’mus battalion, Bezler band, Zarya battalion, Russian Orthodox Army (RPA), People’s Militia of Donbass (NOD), Prizrak battalion, Army of the South East, Don Cossacks, Russian National Unity, Eurasian Youth Union, Yovan Sevic.

<sup>5</sup>Pro-Kyiv groups include Ukraine’s regular Army, Air Force, Airborne troops, Marines, Border Guard, SBU, Interior Ministry, local police, National Guard or any of 46 volunteer battalions (e.g. Azov, Aydar, Dnipro-1, Donbas) and independent right-wing militias (e.g. Right Sector).

<sup>6</sup>To account for potential disagreement between coders, at least two coders read each training set document. Inter-coder reliability statistics, reported in the online appendix, indicate a high and statistically significant level of agreement between coders on the relevant categories, including where coders read the same documents in different languages.

versity, 2005), forest cover (Loveland et al., 2000), distance to the nearest road (Defense Mapping Agency, 1992) and distance to the Russian border (Global Administrative Areas, 2012). We also include an indicator of whether a municipality was under rebel control on a given day, and the corresponding distance to the front line where rebel control ends and government control begins.<sup>7</sup>

## Actor-specific reporting bias in Ukraine

How do the sources in Table 2 differ in their coverage of the Donbas conflict? Do all sources report the same kinds of events by the same actors, or do they focus on one group more than another? To answer these questions, we estimated the relative bias of each information provider in covering rebel versus government violence.<sup>8</sup> Figure 1 reports these estimates, with event reports published by the OSCE as the reference category (vertical line at zero). Positive values indicate that a source is more likely to cover rebel than government violence, and negative values indicate greater relative coverage of government violence. Where the 95% confidence intervals cover zero, relative levels of coverage were similar to reports by the OSCE.

Figure 1 reveals large systematic differences in the armed actors who receive coverage in Ukrainian, rebel, Russian and international sources. Overall, Ukrainian information providers (**blue circles**) devote more news coverage to rebel violence and less to government operations than any other group of sources. Four out of the five sources that systematically ‘over-report’ rebel attacks are Ukrainian: the military blog *Information Resistance (Sprotivo)*, and the TV channels *112*, *Espresso* and *Channel 5* – the latter owned by Ukraine’s current President, Petro Poroshenko.<sup>9</sup>

Most sources that ‘over-report’ government violence are based within Russia (**red circles**) or the self-proclaimed Peoples’ Republics of Donetsk and Luhansk (DNR, LNR) (**or-**

<sup>7</sup>We used Zhukov (2016)’s data on territorial control, which draw on three sets of sources: (1) official daily situation maps publicly released by Ukraine’s National Security and Defense Council, (2) daily maps assembled by the pro-rebel bloggers ‘dragon.first.1’ and ‘kot.ivanov,’ and (3) Facebook posts on rebel checkpoint locations.

<sup>8</sup>The empirical model is

$$\begin{aligned} y_{jt}^{(R)} &= g^{-1}(y_{j,t-1}^{(R)}\gamma + \delta_j^{(R)} + \alpha_t^{(R)} + u_{jt}^{(R)}) \\ y_{jt}^{(G)} &= g^{-1}(y_{j,t-1}^{(G)}\gamma + \delta_j^{(G)} + \alpha_t^{(G)} + u_{jt}^{(G)}) \end{aligned}$$

where  $y_{jt}^{(k)}$  is the number of events of type  $k \in \{R, G\}$  reported by information provider  $j$  at time  $t$ ,  $\delta_j^{(k)}$  is the source-specific intercept for event type  $k$ ,  $\alpha_t^{(k)}$  is a daily fixed effect, and  $g^{-1}(\cdot)$  is a quasi-Poisson inverse link function. The *relative bias* of source  $j$  is  $\delta_j^{(R)} - \delta_j^{(G)}$ . The  $\delta_j$  term here is akin to a ‘‘house effect’’ in research on the pooling of public opinion data from multiple survey firms (Converse and Traugott, 1986, Jackman, 2005, Beck, Jackman and Rosenthal, 2006, Pickup and Johnston, 2008). We set  $\delta_j = 0$  for  $j = \text{OSCE}$ .

<sup>9</sup>The term ‘‘over-report’’ indicates that a source reports a higher share of rebel-to-government (or government-to-rebel) attacks than the OSCE.

Table 2: **Sources included in Ukraine violence dataset.** Maps show locations of all violent events in Donetsk and Luhansk between April 1, 2014 and May 2, 2016, as reported by each information provider.

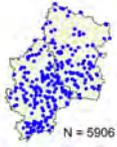
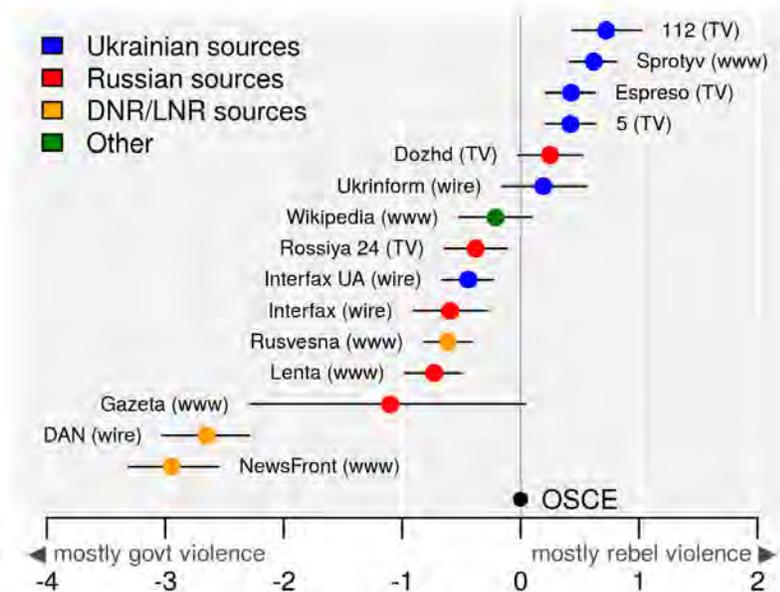
Name	Map	Info	Name	Map	Info
Channel 112 (Ukraine)		TV Rus/Ukr-language	Lenta.ru (Russia)		Online Rus-language
Channel 5 (Ukraine)		TV Ukr-language	NewsFront (rebel)		Online Rus-language
BFM (Russia)		Online Rus-language	OSCE (international)		Online English-language
DAN (rebel)		News agency Rus-language	RusVesna (rebel)		Online Rus-language
Dozhd/Rain (Russia)		TV Rus-language	Sprotyv/InfoResistance (Ukraine)		Online Rus-language
Espresso (Ukraine)		TV Ukr-language	Ukrinform (Ukraine)		News agency Rus/Ukr-language
Gazeta.ru (Russia)		Online Rus-language	Vesti/Rossiya-24 (Russia)		TV Rus-language
Interfax.ru (Russia)		News agency Rus-language	Wikipedia (international)		Online Rus-language
Interfax.ua (Ukraine)		News agency Rus/Ukr-language			

Figure 1: **Ukrainian sources report on rebel violence, pro-Russian sources report government violence.** Dots are relative bias in reporting on rebel versus government violence. Lines are 95% confidence intervals.



orange circles). DNR-based media outlets *NewsFront* and *Donetsk News Agency (DAN)*, in particular, have the most acute actor-specific bias in the data, reporting almost exclusively on violence by the government.

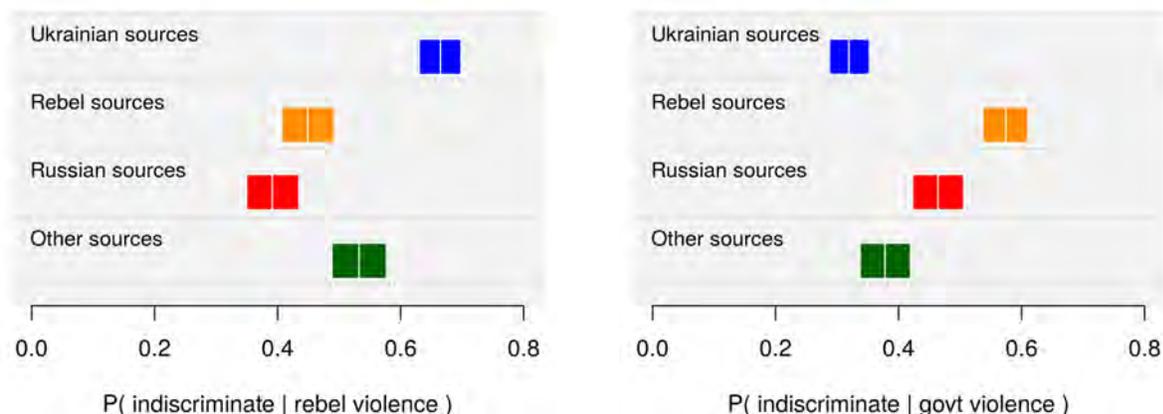
Russian sources have the same general direction of bias as rebel sources, but with somewhat lower magnitude. With a single exception – the independent, opposition-oriented *Dozhd TV* channel, which is closer to the median Ukrainian source – Russian media report disproportionately on government violence. The only Ukrainian outlet with a comparable bias in the opposite direction is Interfax-Ukraine – a Russian-owned wire service. Between rebel and Ukrainian media, there is a much clearer separation – the ‘left-most’ Ukrainian outlet is still to the right of the ‘right-most’ rebel outlet.

A very different picture appears in third-party sources, like OSCE reports and Wikipedia. These data are more ‘neutral,’ in the sense that they are unlikely to attribute violence to any armed group at all. The language in these reports tends to be more passive and non-specific (e.g. ‘shelling was reported near village X’) than language in local media. For the OSCE, this finding is consistent with anecdotal reports that – because it must maintain working relations with all sides – the monitoring organization is cautious about attributing violence to specific initiators. For Wikipedia (green circle), this pattern may reflect the crowd-sourced nature of the data: users flag entries as biased, remove offending information, and eventually reach a ‘neutral’ compromise.

Figure 2 shows that Ukrainian and rebel media tend to report disproportionately on

Figure 2: **Which actor is “more indiscriminate”?** Lines are predicted probabilities of indiscriminate tactics appearing in reports of (a) rebel and (b) government violence. Rectangles are 95% confidence intervals.

(a) Proportion indiscriminate rebel attacks    (b) Proportion indiscriminate govt attacks



violence – especially *indiscriminate* violence (e.g. artillery shelling, rockets, heavy armor) – by the ‘other’ side. The quantities in Figure 2 represent the likelihood that an average information provider describes an incident of rebel (or government) violence as indiscriminate.<sup>10</sup> Ukrainian news coverage of rebel violence cites indiscriminate tactics 66 percent of the time (95% CI: .63, .70), compared to 45 percent in rebel media (95% CI: .41, .49). Coverage of government violence is a near-mirror image: 32 percent of the government violence reported by Ukrainian sources is indiscriminate (95% CI: .29, .35), compared to 57 percent for rebel sources (95% CI: .54, .61). Russian and international sources again lie somewhere in between.

An information provider’s county or group affiliation is, of course, not the only deter-

<sup>10</sup>These quantities are predicted probabilities from a generalized additive model

$$y_{jit}^{(R-ind)} = g^{-1}(X_{it}\beta + \delta_j^{(R-ind)} + \alpha_t^{(R-ind)} + s(long_i, lat_i)^{(R-ind)} + u_{ijt}^{(R-ind)} | y_{jit}^{(R)} = 1)$$

$$y_{jit}^{(G-ind)} = g^{-1}(X_{it}\beta + \delta_j^{(G-ind)} + \alpha_t^{(G-ind)} + s(long_i, lat_i)^{(G-ind)} + u_{ijt}^{(G-ind)} | y_{jit}^{(G)} = 1)$$

where  $y_{jit}^{(k)}$  is 1 if a source from set  $j \in (\text{Ukraine, DNR/LNR, Russia, other})$  reports an event of type  $k \in (\text{R-ind: indiscriminate rebel violence; G-ind: indiscriminate government violence})$  as occurring in location  $i$  at time  $t$ , conditional on  $y_{jit}^{(k_0)} = 1$  (i.e. that  $j$  reports at least one event of type  $k_0 \in (\text{R: rebel violence; G: government violence})$  as occurring in  $i, t$ ). Also on the right hand side are an inverse logit link function  $g^{-1}()$ , a vector of covariates  $X_{it}$  (population density, distance to nearest road, open terrain, distance to the front line, territorial control), daily fixed effects  $\alpha_t$  to account for coverage fatigue, and spatial spline  $s(long_i, lat_i)$  to account for location-specific biases. To identify the model, we pooled individual sources by country in our estimation of the  $\delta_j$  parameters.

minant of actor attribution. Some types of selective reporting are common to all sources. For example, consistent with existing evidence on the ‘supply-side’ causes of selective reporting (Weidmann, 2016), we find that – for all sources – there is significantly more attribution in places with more witnesses (high population density), visibility (open terrain), and accessibility (near a major road).

This initial glance at the data reveals systematic differences in the actors whose violence individual sources cover. But how do these opposing narratives affect predictions of how the Ukrainian conflict will unfold? Do different sources yield different conclusions about what sort of equilibrium, or steady state, may emerge absent outside intervention? How might reporting bias shape our expectations about the strategic interaction between government and rebels, and about which side is more likely to cooperate or escalate?

Table 3 reports the stationary distribution of violence in Ukraine, according to each set of sources.<sup>11</sup> The quantities in the table represent the proportion of time an average location will experience: (1) no violence, (2) one-sided rebel violence, (3) one-sided government violence, and (4) two-sided violence, given that the conflict continues to develop as reported in the press until it reaches a stable equilibrium.

As the table indicates, each group of source offers its own perspective on how fighting in Ukraine is likely to unfold, and what sort of equilibrium is likely to emerge. According to Russian and outside sources (i.e. OSCE, Wikipedia), this equilibrium will be largely peaceful, with rebel-government interactions becoming non-violent about nine-tenths of the time. Local sources paint a more ominous picture. If the conflict continues to play out as reported in Ukrainian media, the two sides will be at peace just 69 percent of the time, and will experience one- or two-sided violence during the remaining 31 percent. Rebel sources are even more pessimistic, with the system staying non-violent 62 percent of the time.

Which actor is most likely to break the peace, according to each set of sources? Unsurprisingly, the greatest disparity here is between Ukrainian and rebel sources. Ukrainian sources predict that rebels are more than twice as likely to unilaterally escalate than government troops (.13 versus .05). Rebel sources predict an even stronger pattern in the opposite direction, with government troops almost ten times more likely to unilaterally escalate than the rebels (.27 versus .03).

These predictions have divergent implications for conflict resolution. In the case of

<sup>11</sup>The online appendix provides a full derivation of the stationary distribution, which we empirically estimate here with predicted probabilities of a bivariate probit model

$$\begin{aligned} y_{R,it} &= g^{-1}(y_{G,it-1}\zeta_R + y_{R,it-1}\alpha_R + y_{G,it-1}y_{R,it-1}\gamma_R + \mathbf{x}_{R,it}\beta_R + \mathbf{W}y_{R,it-1}\rho_R + \epsilon_{R,it} + \eta_{it}) \\ y_{G,it} &= g^{-1}(y_{R,it-1}\zeta_G + y_{G,it-1}\alpha_G + y_{R,it-1}y_{G,it-1}\gamma_G + \mathbf{x}_{G,it}\beta_G + \mathbf{W}y_{G,it-1}\rho_G + \epsilon_{G,it} + \eta_{it}) \end{aligned} \quad (1)$$

where  $y_{k,it-1}$  is a time-lagged dependent variable for actor  $k$ ,  $\mathbf{x}_{k,it}$  is a vector of covariates (population density, distance to nearest road, open terrain, distance to the front line, rebel territorial control),  $\alpha_k$ ,  $\beta_k$ ,  $\zeta_k$  and  $\gamma_k$  are regression coefficients,  $\epsilon_k$  is an error component unique to each actor, and  $\eta$  is an error component shared by the two actors. To account for spillovers of violence from neighboring locations, we include spatio-temporal lags of the dependent variable, where  $\mathbf{W}$  is a row-normalized spatial weights matrix, and  $\rho_k$  is the autoregressive parameter.

outside sources like the OSCE, a news consumer or policymaker may conclude that intervention is not necessary to reduce violence. Here, violence diminishes organically over time, and neither side appears likely to unilaterally escalate in equilibrium – a situation in which a negotiated settlement may become self-sustaining. Local sources yield very different lessons: here, transgressions appear to be more common, and a negotiated settlement less likely to hold. For violence to decline, it follows, enforcement efforts should target whichever side is more prone to unilaterally escalate. According to Ukrainian sources, this intervention should seek to restrain rebels; according to rebel sources, it should target the government.

In sum, the direction of actor-specific reporting bias in Ukraine aligns with what one might expect if information providers were actively seeking to discredit the opposing side and mobilize public opinion against it. Internally, information consumers may doubt that an actor inclined to use unilateral violence can stick to the terms of a negotiated agreement. Externally, the relative propensity for escalation can shape perceptions over how intractable a conflict is likely to be, whether third-party enforcement is necessary to stop it, and whether that response should be impartial or directed at one side.

Table 3: **Which side is more likely to unilaterally escalate?** Quantities represent the stationary distribution of violence, according to data from each set of sources. 95% confidence intervals in parentheses.

Sources	$Pr(\text{no violence})$	$Pr(\text{one-sided govt})$	$Pr(\text{one-sided rebel})$	$Pr(\text{two-sided violence})$
Ukraine	0.69 (0.67,0.71)	0.05 (0.04,0.05)	0.13 (0.12,0.14)	0.13 (0.12,0.14)
DNR/LNR	0.62 (0.60,0.65)	0.27 (0.26,0.28)	0.03 (0.02,0.03)	0.08 (0.07,0.09)
Russia	0.91 (0.90,0.93)	0.03 (0.03,0.04)	0.02 (0.02,0.03)	0.03 (0.03,0.04)
Other	0.90 (0.88,0.91)	0.03 (0.03,0.04)	0.05 (0.04,0.05)	0.02 (0.02,0.03)

## Conclusion

This study sought to advance the nascent research program on reporting bias in civil conflict, by investigating the consequences of selective news coverage for scholarly and public knowledge. We focused on the empirically common, but relatively understudied *actor-specific reporting bias* – the tendency of information providers to report violence by some actors more than violence by others. Our results show that – by casting one actor as ‘more violent’ than the other – actor-specific reporting bias can profoundly affect inferences about conflict. Data from one set of sources may predict a relatively peaceful equilibrium, where neither side is likely to unilaterally escalate the level of violence. Another source may predict a more violent equilibrium, in which violations are common, and one side is disproportionately more likely to attack than the other. These opposing perspectives carry different implications for policy, such as the utility of outside intervention, and the actors’ relative abilities to honor a negotiated agreement.

In our analysis of event data compiled from multiple information providers, we found

that Ukrainian news sources disproportionately emphasize violence by rebels, while rebel sources emphasize the opposite: violence by the Ukrainian government forces. Both Ukrainian and rebel sources, in turn, report overwhelmingly on indiscriminate uses of violence by the other side – using heavy weapons and indirect fire methods that carry a high risk of non-combatant civilian casualties. For sources outside the conflict zone – like media outlets in Russia, and international organizations like the OSCE – we found a subtler form of bias: a tendency not to attribute responsibility for violence to either side, and frame both sides’ violence as about equally indiscriminate.

The relative direction and magnitude of actor-specific reporting biases in Ukraine represent the exact opposite of what would be needed to quickly resolve the conflict. The net effect is that domestic audiences may become less interested in striking a bargain with the opposing side, while outside audiences become less interested in intervention. Reversing these biases is, of course, easier said than done. Absent attributions of responsibility for violence, leaders and activists interested in conflict resolution will need to better inform journalists about the details of specific incidents. Where attribution exists, governments and NGOs will need to expand audiences’ access to multiple sources of information.

Our study suggests that reporting bias can have a potentially significant impact on public attitudes toward conflict resolution, one that scholars and practitioners to date have largely failed to examine. Future research should thus extend this analysis to additional civil conflicts, actors, and media outlets to determine whether these findings generalize beyond Ukraine, and in doing so to further refine our estimates of the nature, extent, and consequences of reporting bias.

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